

# Arcane™

*A Digital Voice Logger designed for Security Applications*

With National Security concerns on the line, government private security agencies need accurate and reliable call information in a secure format. Alliance has developed a turn-key recording solution using cutting edge technology to record and store all outgoing and incoming calls.

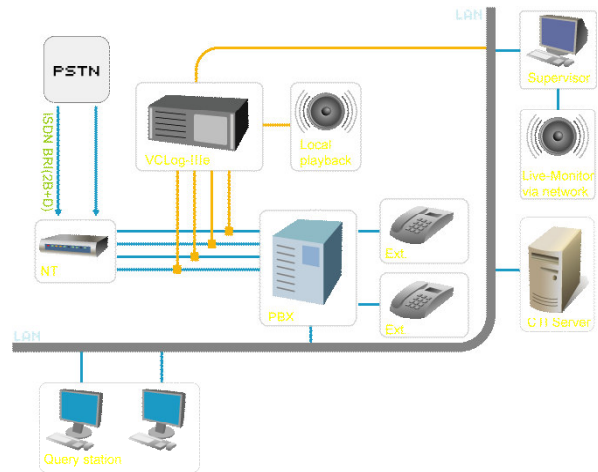
Time is the essence when trying to track down a particular call that includes crucial information. Recordings of calls can be accessed instantly. The time, date, duration of the call, identity of the caller is available with search options, depending on system configurations. Supervisor/s can monitor operators either after the fact, or in real-time, using **Arcane™**, thus enabling instant security assessment.

## Benefits

### Maximum Interoperability and Scalability

- ✓ Arcane solution can record from 4 channels to 180 channels on a single logging server using Ai Logix high impedance voice logging cards
- ✓ Standards based platform for easy maintenance - you control the costs
- ✓ Supports digital, analog, IP, or combinations of multiple types of audio signals
- ✓ Analog and Digital tapping of wireless, Pseudo Lines, mobiles, Fax, VOX interfaces.
- ✓ GUI interface designed for novice computer users
- ✓ Live monitoring of calls on headsets or over IP or over phone at remote location
- ✓ Up to five high processing / storage standard servers can be loaded into a standard rack for a total of 900 recording channels, and multiple rack-mounted servers can be networked together to provide an unlimited number of channels
- ✓ Redundancy of Key Components for mission critical recording
- ✓ Continuous 100% recording, 24 hours a day, 7 days a week, 365 days per year. Up to 15000 hours of recording space in a single Arcane server (optional)
- ✓ Multi-Tasking, multi-threaded application permits all functions, such as playback, archiving, searching, and even full database backup to run concurrently with no interruption to call recording
- ✓ Allows to copy recorded data to removable media.
- ✓ Extensive alarm warning modules for hardware and software, failure of storing device, voltage drop, and other failures.
- ✓ Multi-Level security/passwords for different users and groups eliminates unauthorized access to call records

## Digital Station Side Tap



## Easy to operate - Point & Click Operation to learn

- ✓ Client Server Based Architecture - access records from anywhere on the LAN.
- ✓ Configure recorders at different sites from a single location
- ✓ Comprehensive Data Reporting, includes standard reports
- ✓ Playback calls directly from your machine, access dynamic / live reports, add flags and annotations, email or export records
- ✓ Robust and Intuitive Data Management
- ✓ Automatic Gain control for each channel
- ✓ Different color coding to identify activities on each channel

## Precision Search and Extensive Reporting Capabilities

Captured data include date, time, duration, media type and location, and channel name/number, telephone number, name of user, start and end time, in addition to:

- ✓ ANI/CLIP based Logging
- ✓ Custom, user defined alphanumeric data fields for annotations and "flags"
- ✓ Inbound/outbound caller ID, DNIS
- ✓ Automated import of custom information via integration with other database-driven applications
- ✓ Simultaneous recording and replay of real time conversation without effecting operation