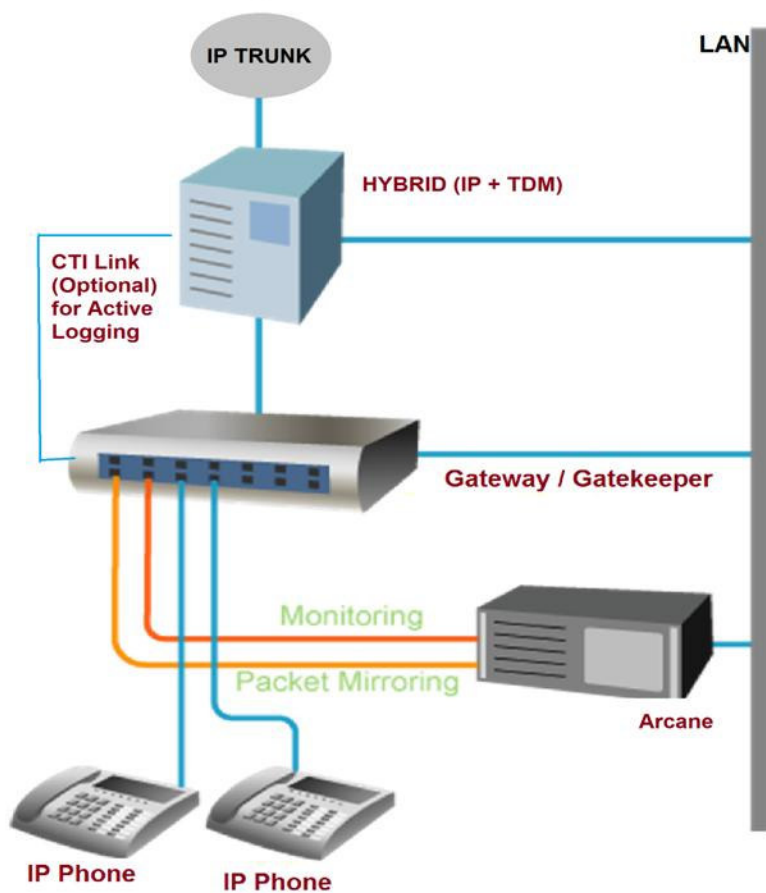


Alliance Arcane - VOIP Call Logger



Simplifying Call Recording

FEATURES AVAILABLE

ACTIVE AND PASSIVE RECORDING

Arcane offers both active and passive logging for most of the TDM and IP soft phones and hard phones

IP AND HYBRID RECORDING

Arcane allows both pure IP or hybrid recording in the same system without any additional investment in extra servers

INTEGRATION WITH PBX AND PHONE SYSTEMS

Alcatel, NEC, Avaya, CISCO, Aastra, Siemens, Mitel, Nortel and others.

MULTI-SITE RECORDING

Record and monitor telephone calls at remote locations, all from single user interface

DETAILED REPORTS FOR EASY SEARCH AND REPLAY

Call summary report based on channel number, calling number, CLID, date, call type, tapped number, missed calls etc so that specific recordings can be searched quickly.

FLEXIBLE AND MULTIPLE CONFIGURATIONS WITH ARCANE

Network	Analog	Digital	IP	Hybrid
Active	Y	Y	Y	Y
Passive	Y	Y	Y	Y

Professional VoIP Recording & Monitoring with Alliance Arcane

Alliance Arcane has been designed to perfectly fit the unique requirements of your business. It forms a key to monitor, record, store and evaluate the voice calls

Why Alliance:

- Solution tested and configured with leading PBX like Alcatel, NEC, Avaya, CISCO, Aastra, Siemens and others.
- Offers 24X7 remote support
- Being the OEM, provides customization and integration on existing platforms like CRM, helpdesk systems etc.

Benefits to Partners:

- Pre-sales assistance
- NFR software licenses
- Free online training and product demonstration
- Remote support by an experienced team of professionals

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